

Position: Full-Time SERVER - The Sugarbowl

Located in the heart of Garneau, The Sugarbowl is an Edmonton institution with a history that goes back to the 1940's. Serving breakfast, lunch, dinner & late-night fare in a unique and welcoming neighbourhood setting, we are proud to be a staple for many who come through our doors. We strive to offer great service and exceptional value in a warm and casual atmosphere.

Our FOH team is looking for Full-Time personnel with previous serving experience, exceptional attention to detail, and the ability to balance high efficiency with genuine hospitality.

Ideal candidates will be able to work 4-5 shifts per week (and no less than 3), with availability on weekends. They will maintain this availability as a member of our core Full-Time staff team through to the end of August, and potentially beyond.

If hired, applicants will be expected to help co-create a workplace where teamwork, cleanliness, and clear communication are the highest upheld values under the guidance of The Sugarbowl's managerial and supervisory staff.

Responsibilities

- Provide friendly, professional service to all of our patrons.
- Work respectfully and reliably with other FOH and BOH team members.
- Adhere to all policies that pertain to staff as outlined in the Sugarbowl Policy Manual.
- Understand the policies that pertain to customers and communicate them effectively.
- Understand the menu in detail, to facilitate seamless & consistent customer experiences.
- Gain full proficiency with the POS to harmonize with standard ordering practices.
- Full completion of daily shift duties and weekly cleaning.

Job Requirements

- Experience as a server, with preference given to those with proven ability to work in a high-volume and high-demand service environment.
- Demonstrated capacity for providing genuine customer service, confirmed via two work references. References must have known you for at least one year.
- Demonstrated ability to work independently and take initiative when opportunities arise.
- Able to receive training and feedback, and consistently put it into action.
- Up-to-date ProServe certification.
- Adherence to health and safety regulations.
- Passion for coffee and/or beer is an asset!

Please drop by in-person with a brief cover letter and your resume *between 2-5pm Mon-Thurs*, or email us at info@thesugarbowl.org with the same. We look forward to hearing from you!